



# Remote Technology Assistance

**Wastewater treatment without worries... Guarding, report and prevent costs.**

## Introduction Remote Technology Assistance (RTA)

For the monitoring of projects Triqua offers a software-/internet application for a 24-hour monitoring of the water treatment process. The process monitoring and support is the principle of the Technology Remote Assistance (RTA) system. The satellite connection is applicable worldwide.

In practice, this implies the following:

- Use of 24 hour helpdesk.
- Monthly Summary management report.

The management report can provides insight into:

- Flow data
- Influent data
- Effluent data
- Energy consumption
- Chemical consumption

In addition to graphic / numerical information the management report also provides a clarification.

Together with your operator we intervene quickly if necessary.

Even if the plant is not regularly visited by operators, the RTA system offers a solution.

## Operation

The main data are being forwarded by the PLC, automatically or by the operator (eg laboratory data), to a secure web page through an extranet system. The system automatically collects data and generates trends after which useful charts are presented.

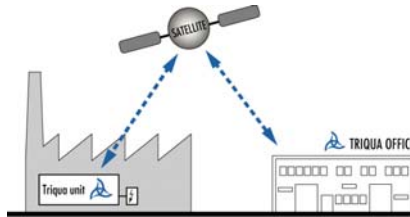
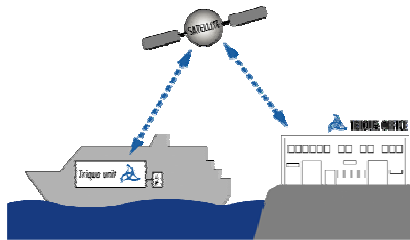
Our technologists have at any time access to this information and can warn or give advice, so that the appropriate actions are carried out for the installation to function properly.

## Security

The system works in an extranet environment. This means that only employees with a personal login code can understand the system. It is not possible for any Triqua employee to send a remote signal to the plant or operate your equipment, so that undesirable situations are excluded.

## Benefits

- The preventive intervention saving disposal costs, energy costs, spare parts and maintenance. In addition also unnecessary expenses for a visit can be saved.
- Operators are wider useful, they do not need to be a waterspecialist.
- Continuous availability of experienced water specialists.



*For further information:*

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